



FLORIDA CONSERVATION VOTERS  
EDUCATION FUND

# Protect Our Power:

## STOP FPL FROM INCREASING OUR UTILITY BILLS

Florida Power & Light plans to increase electricity bills for their customers. FPL wants to raise rates on families and businesses by up to **20%** over the next four years. FPL (and their parent company NextEra) is already one of the largest and most profitable energy companies in the United States. Now, this massive corporation wants to take more money from Florida's families to increase their investors' profits while continuing to make their Florida customers pay for their dirty fossil fuel infrastructure.

### Private utilities are putting profits above people. FPL wants to...

- Raise rates
- Build out new, unnecessary fossil fuel infrastructure
- Limit assistance programs for customers struggling to pay bills
- Give their shareholders a raise

### Q: Who regulates Florida's utilities?

#### A: The Public Service Commission

The Florida Public Service Commission is a politically appointed council that regulates all investor-owned utilities in Florida. This includes electricity, natural gas, water, and communication services.

Keeping the lights on in our homes, running our refrigerators, and powering our air conditioning are necessities in Florida, especially during the summer. Increasing the cost of electricity will harm Floridians who are already struggling to afford their monthly bills. Low to moderate-income customers should not have to pay more so that FPL can increase profits. This will especially hurt Floridians who are already burdened by high energy bills.

To make matters worse, FPL wants to raise utility rates as Floridians recover from the most challenging economic and public health crisis of our time. Since the start of the pandemic in March 2020, FPL has disconnected more than 538,000 households. FPL is now asking state officials to grant them billions of dollars by increasing the rate working Floridians pay for electricity.

**FPL's plan isn't final yet. Floridians will have the option to speak out in opposition to FPL's plan starting in June 2021. We need your voice now.**

# Speak Up:

**TELL FPL THAT YOUR BILLS ARE HIGH ENOUGH!**

Register to speak at a virtual Public Service Commission Rate Case Hearing! It's easy: mark your calendar and register for one of the below meeting dates on June 10, 2021 at 9 a.m. This first round of public meetings is only for those customers in the Florida Power & Light and Gulf Power service territories. If your power comes from another utility service provider, please stay tuned for more information.

## WHEN TO ATTEND

June 21, 2021 10 a.m. (EDT)  
June 22, 2021 2 p.m. (EDT) 6 p.m.  
June 24, 2021 2 p.m. (EDT)\* 6 p.m.  
June 25, 2021 10 a.m. (EDT)  
June 29, 2021 10 a.m. (CDT)  
June 30, 2021 2 p.m. (CDT) 6 p.m. (CDT)  
July 1, 2021 2 p.m. (EDT) 6 p.m. (EDT)\*  
July 2, 2021 10 a.m. (EDT)

\*The June 24, 2 p.m. and July 1, 6 p.m. meetings will have Spanish interpretation.

The Final Public Service Commission Hearing will take place in late August.

## GULF DATES

June 29, 2021 11 a.m.  
June 30, 2021 3 a.m.  
June 30, 2021 7 p.m.

## HOW TO REGISTER

Ready to speak up against rising energy costs?  
It's easy:

1. [Register with the PSC at FLORIDAPSC.com](https://www.floridapsc.com) under the Hot Topics section on the home page.
2. Customers without internet access can sign up to speak by calling the PSC at 1-850-413-7080.
3. The PSC will also accept emailed comments at: [clerk@psc.state.fl.us](mailto:clerk@psc.state.fl.us) — Please be sure to include the docket number, 20210015-EI.
4. All hearings will be held virtually, but you must register at least two business days in advance of the hearing you wish to speak at.
5. Apply the below talking points to your personal story. Customize your comments to make them all the more effective!

## WHAT TO SAY

The Florida Public Service Commission regulates how much utilities can charge you. And before they make any decision, they need to hear from Florida Power & Light customers like you. Public testimony is the best way to tell your story and share why you oppose power bill increases. Please use your personal story, but consider the following talking points:

1. FPL wants to raise prices so they can send more money back to their shareholders. FPL does not deserve a raise while Floridians are still struggling to get back on their feet in the wake of the COVID-19 pandemic and economic crisis.
2. FPL claims their rates are the lowest in the country, but their bills are among the highest! FPL customers consume more energy than average, partly because the company only invests 5% of the national average on energy efficiency improvements.
3. FPL is asking for extra money to build new fossil fuel infrastructure, describing them as “clean energy centers.” Natural gas (developed mainly by out-of-state fracking) is not “clean energy,” and we don't need significant new investments in polluting fossil fuels.
4. FPL was one of several energy companies that cut off their customers' electricity if they fell behind on their bills — even at the height of a pandemic. Now, they're trying to increase rates for low-income families.

**Instead of giving themselves a raise, FPL should focus on decreasing bills for the millions of Floridians struggling to get back on their feet in the wake of the COVID-19 crisis.**